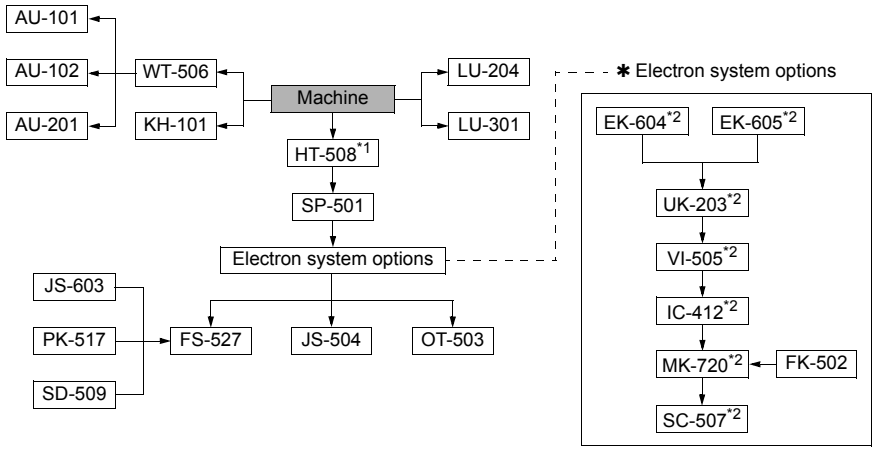
Color MFP 45/45 ppm (45C-5)
INSTALLATION MANUAL

Applied Machine: Color MFP 45/45 ppm (45C-5)

<Important>

Be sure to correctly follow the procedures in order as explained in this Installation Manual.
If you do not follow the procedure in order, the image trouble may occur.

I. Outline of installation procedures

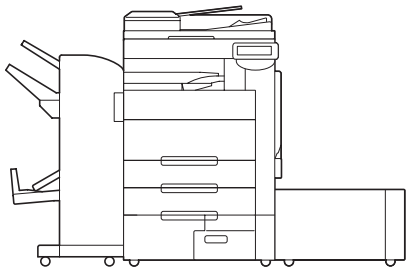


*1 : Varies depending on the applicable marketing area.
*2 : No particular order in installation procedures.

When installing the machine and associated options as a system, follow the order shown on the upper.

Note:

- For the detailed installation procedures for each option, follow the instructions given in the corresponding installation manual and perform the procedures correctly.
- Once the Power Switch is turned ON, do not turn OFF it until the installation work has been completed.
- When transporting the machine, assign an adequate number of persons to the job and follow the specified correct procedures.
  (mass: approx. 221 kg (487-1/4 lb))



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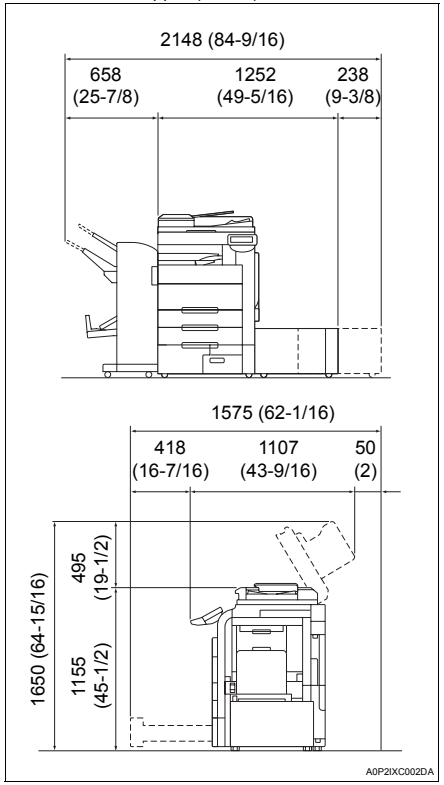
II. Installation space (unit: mm (inch))

Color MFP 45/45 ppm (45C-5) + FS-527 + LU-204



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III. Pre-installation check items

1. Select a level and stable place for installing the machine.
2. Be sure to use a power source of the voltage and frequency indicated in the product specifications. Ensure that the current carrying capacity of the power outlet is at least equal to the current listed in the product specifications.
3. Power the machine directly from a dedicated power outlet. (Do not use an extension cord.)
4. Do not plug or unplug the power cord with wet or dirty hands, otherwise you may get an electric shock.
5. Avoid a hot and humid environment, or a place exposed to direct sunlight.
6. Avoid a dusty location, or a place near volatile and flammable substances.
7. Avoid a poorly ventilated place.

IV. Accessory parts

No.	Name	Q'ty
1.	Imaging unit (IU): Y,M,C	3
2.	Developing unit: K	1
3.	Drum unit: K	1
4.	User's guide holder	1
5.	Installation manual	1 set
6.	CD-ROM *	1 set
7.	Tray label	1
8.	Paper size label	1
9.	Label (Legal restrictions on copying) *	1
10.	Label (Super G3 label)	1
11.	Chart	1
12.	Cap A (black)	2
13.	Cap B (white)	2
14.	Connector cover	1
15.	IR Cover	1
16.	Mounting screw	1
17.	Spacer A	1
18.	Spacer B	1
19.	Power cord instruction *	1
20.	Panel pen	1

* Varies depending on the applicable marketing area.

Note:

Keep the label (Super G3 label) at hand. It is necessary for mounting the FAX Kit.

⚠WARNING

After unpacking, be sure to get rid of the packaging materials and keep them out of the reach of children.

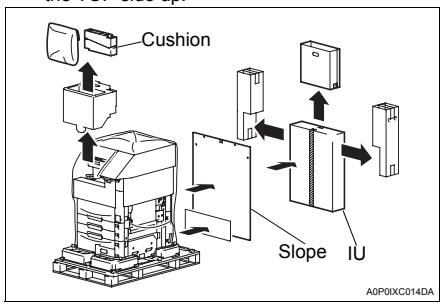
Putting the head in the plastic bag involves danger of suffocation.

V. Unpacking the machine

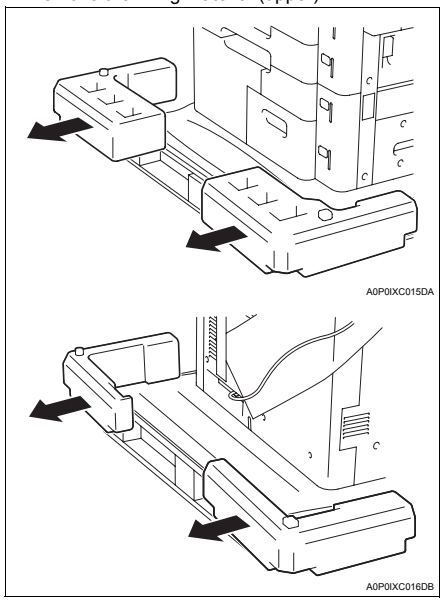
1. Open the shipping box and take out the IU shipping box and packaging material.

Note:

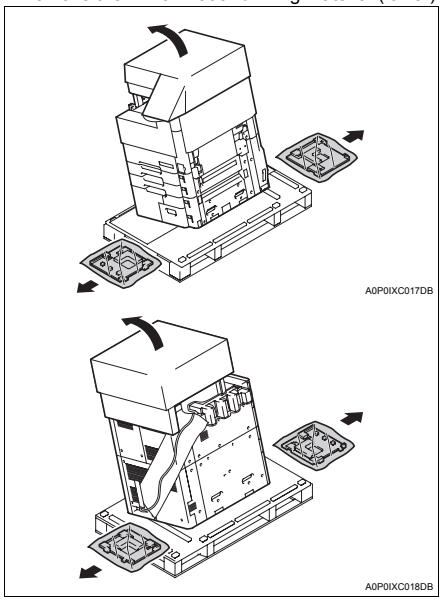
- Save the slope and cushion removed here for later use.
- When storing or moving the IU, be sure to face the TOP side up.



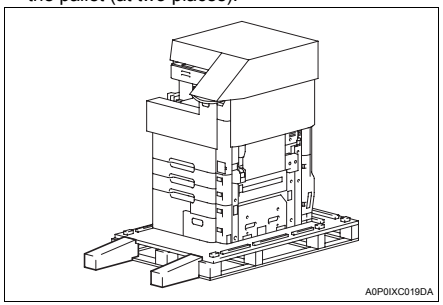
2. Remove the fixing material (upper).



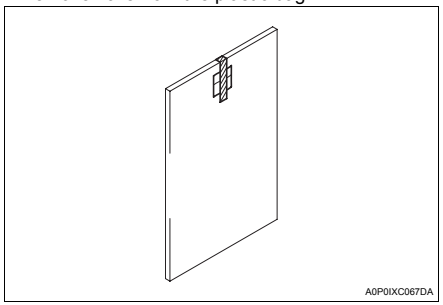
3. Hold onto the handle of the machine and tilt the machine to the right and left. Under this condition, remove the mirror mat and fixing material (lower).



4. Separate the cushion into two and install them to the pallet (at two places).



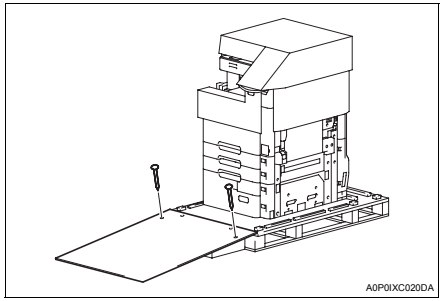
5. Take out the slope and protective tape and remove nails from the plastic bag.



6. Position the slope as illustrated and drive nails in to fix the slope in position.

Note:

Insert the nails in the outer holes.

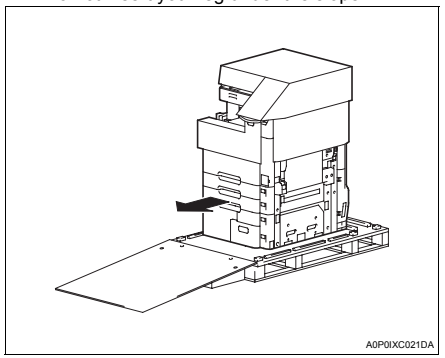


7. Holding onto the front cover and the back panel of the machine, slide the machine down along the slope.

Note:

Machine mass: 207 kg (456-1/4 lb)

- Perform this step on a level, stable site and assign an adequate number of persons.
- When sliding the machine down, do not hold onto the IR portion.
- Do not insert your leg under the slope.

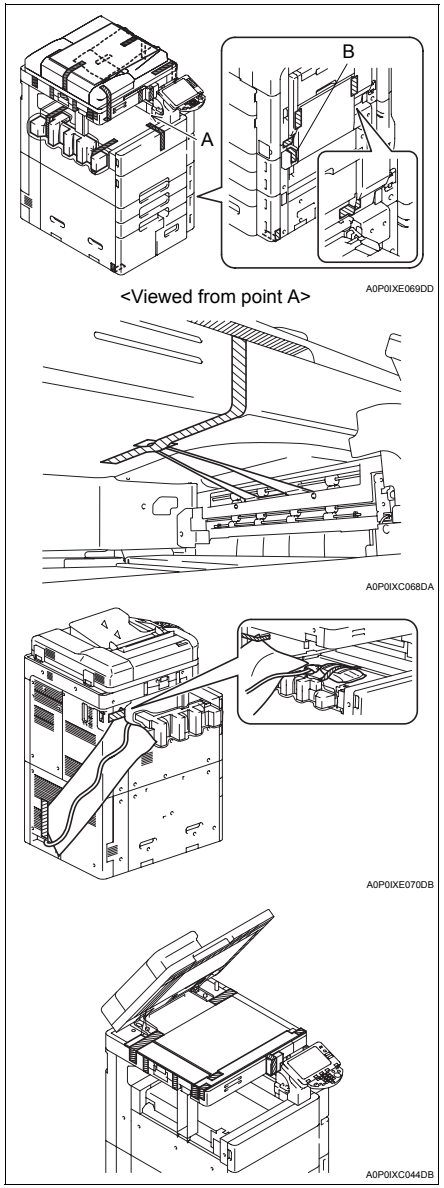


VI. Removing protective tape, packing and other shipping materials

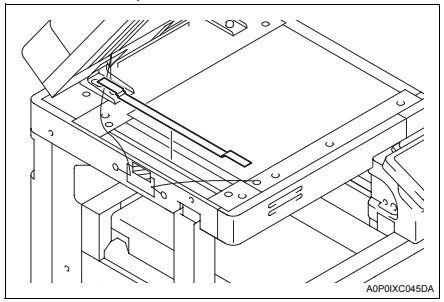
1. Remove the protective tape and protective material.

Note:

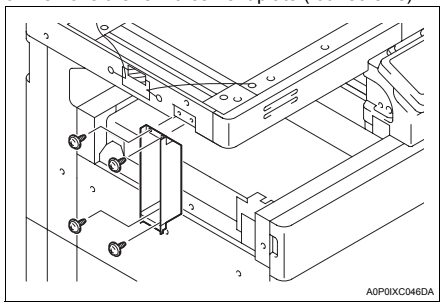
After removing protective tape B, be sure to lock the lever.



2. Remove the protective material.



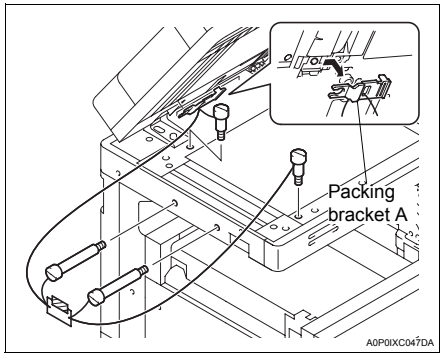
3. Remove the reinforcement plate (four screws).



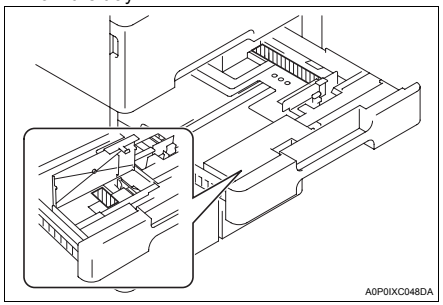
4. Remove the packing bracket.

Note:

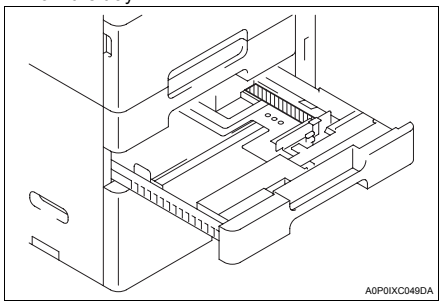
Do not loosen or remove the shoulder screw from the portion on which the packing bracket A is mounted.



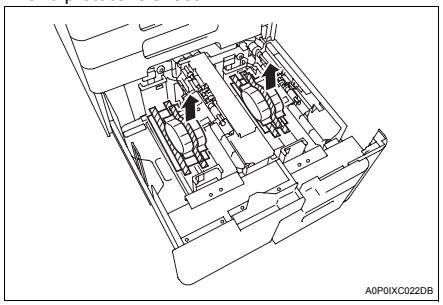
5. Pull the tray 1 out and remove the protective tape from the tray.



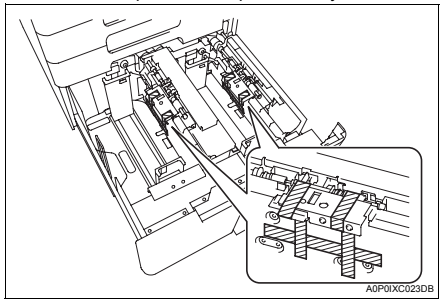
6. Pull the tray 2 out and remove the protective tape from the tray.



7. Pull trays 3 and 4 out and remove the desiccant and protective sheet.

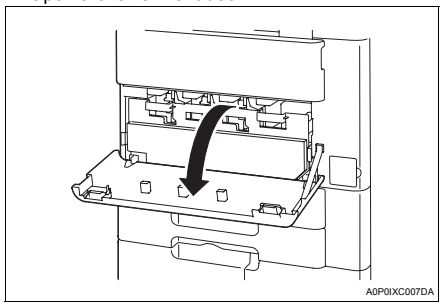


8. Remove the protective tape from trays 3 and 4.

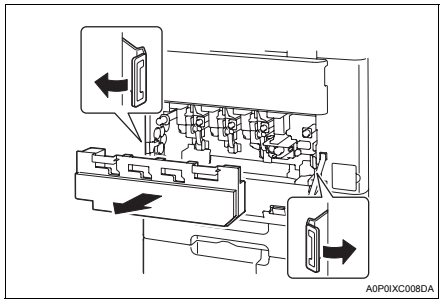


VII. Installing the IU

1. Open the lower front door.



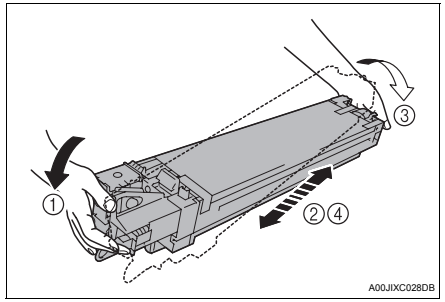
2. Remove the waste toner box fixing lever and the waste toner box.



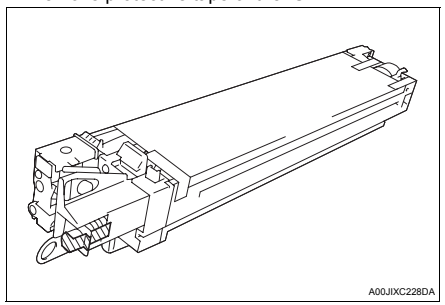
3. Tilt the IU to the right and, in that condition, shake it over a small stroke twice. Then, tilt the IU to the left and, in that condition, shake it over a small stroke twice.

Note:

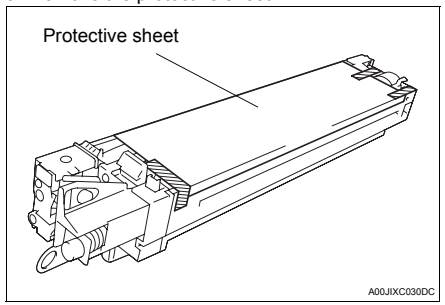
- Perform this step only for the color IU (Y, M, and C).
- Shake the IU adequately. Otherwise, it may cause trouble.



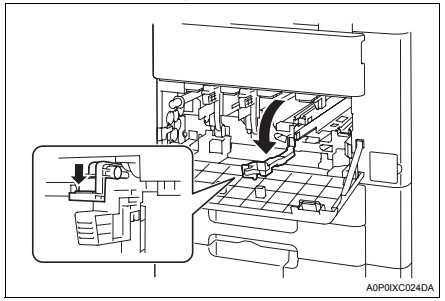
4. Remove protective tape of the IU.



5. Remove the protective sheet.



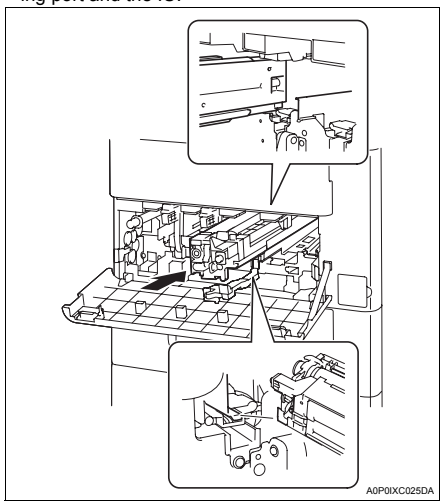
6. Unlock the IU fixing lever.



7. Keeping the IU in the level position, insert it all the way as far as it will go.

Note:

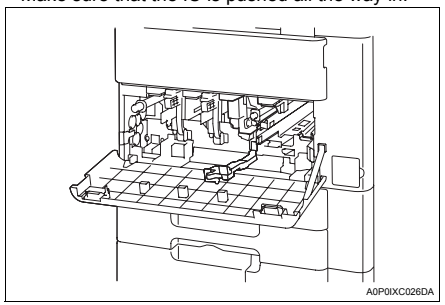
Make sure that the color is same between inserting port and the IU.



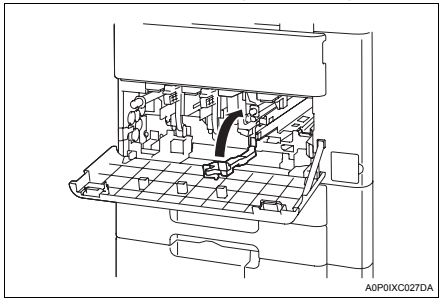
8. Push the IU all the way in.

Note:

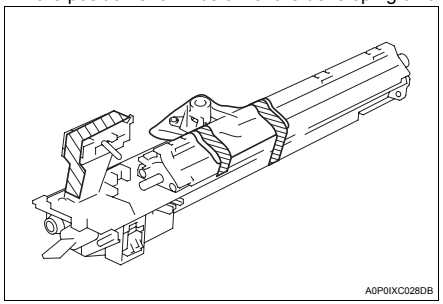
Make sure that the IU is pushed all the way in.



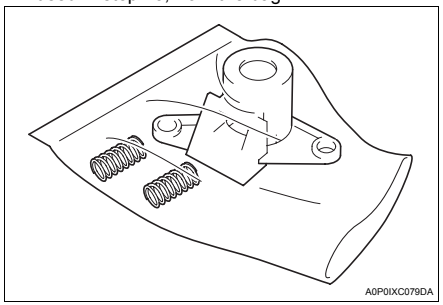
9. Fix the IU in position using the IU fixing lever.



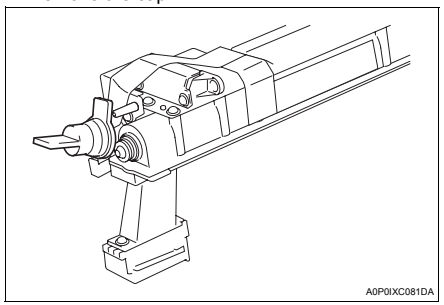
10. Using the same procedure, install all IUs.
11. Remove the tape and the mounting bracket from the position shown below of the developing unit.



12. Remove two springs and a shutter, which are used in step 15, from the bag.



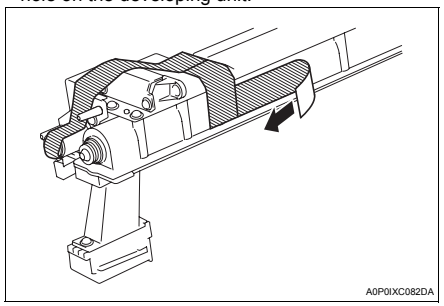
13. Hold the developing unit upside down and remove the cap.



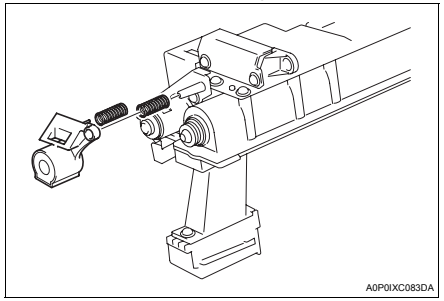
14. Remove the protective tape.

Note:

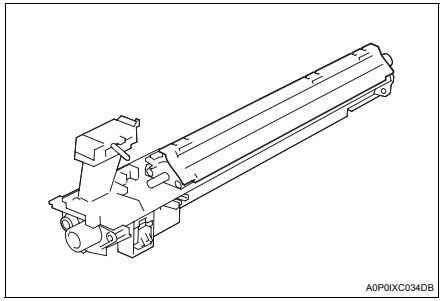
Be careful that developer does not spill from the hole on the developing unit.



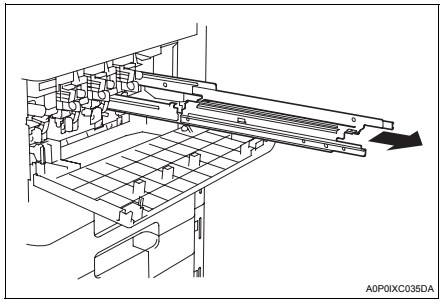
15. Attach the two springs and the shutter removed in step 12 to the developing unit.



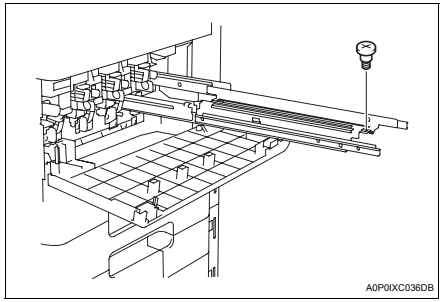
16. Remove the protective material.



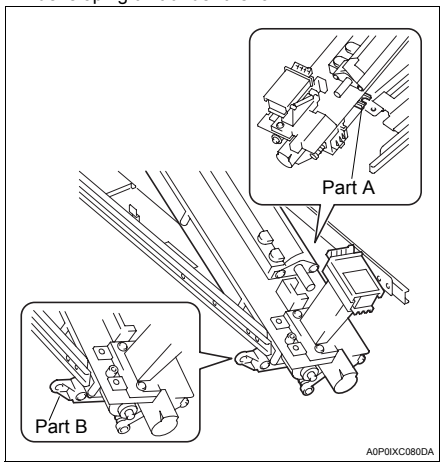
17. Slide out the rail from the machine.



18. Remove one shoulder screw.



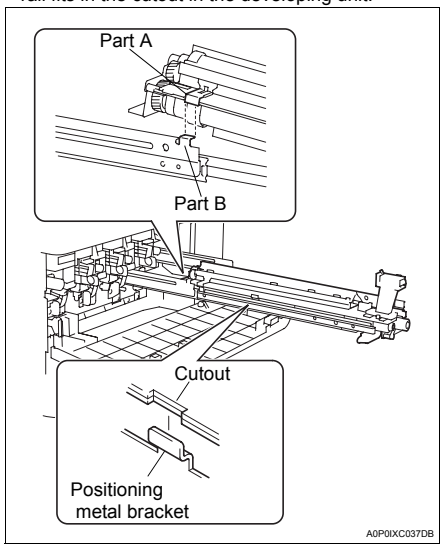
19. While aligning part A of the developing unit with the screw hole on the rail, pass part B of the developing unit under the rail.



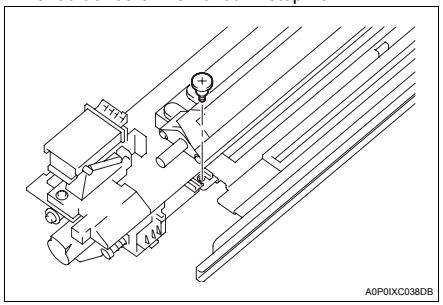
20. Align part A of the developing unit with part B of the rail and place the developing unit on the rail of the machine.

Note:

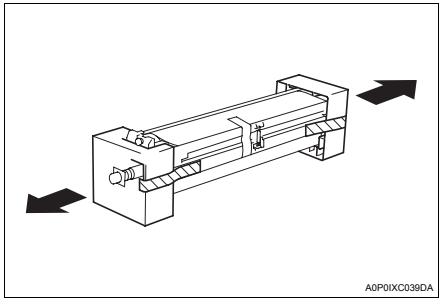
Make sure that the positioning metal bracket of the rail fits in the cutout in the developing unit.



21. Fix the developing unit to the rail using the shoulder screw removed in step 18.



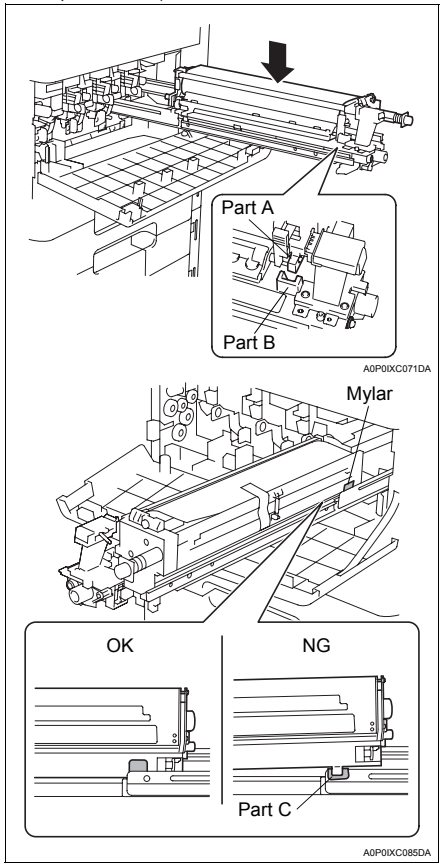
22. Remove the caps from the front and rear ends of the drum unit.



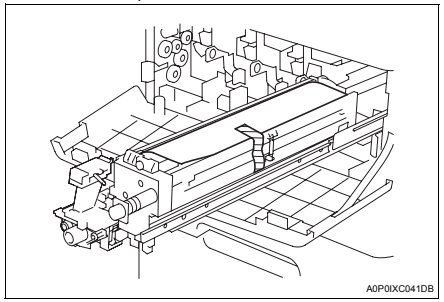
23. Put the drum unit on the developing unit.

Note:

- Do not tilt the drum unit when putting it on the developing unit. (Keep the drum unit level.)
- Position the drum unit so that part A of the drum unit is inserted into part B of the developing unit.
- Position the drum unit so that part C of the drum unit is inside the mylar located on the main body rail. (Check that Part C is not on the top of the rail.)



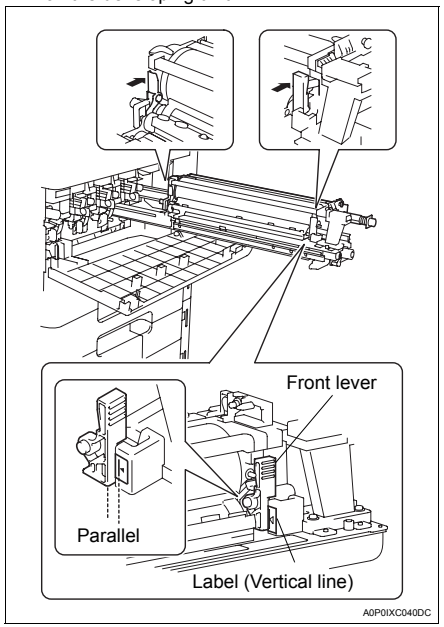
24. Peel off the protective sheet of the drum unit.



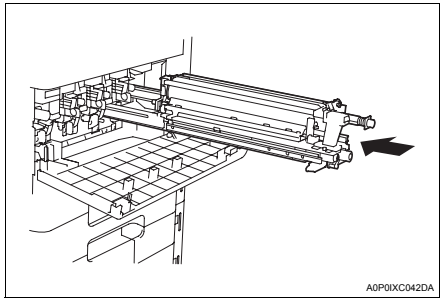
25. Secure the drum unit to the developing unit with the two levers.

Note:

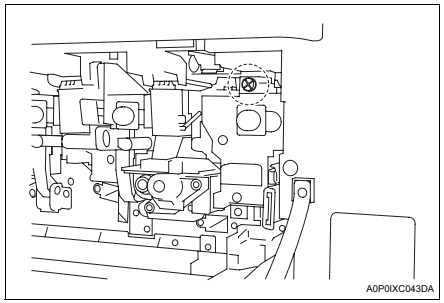
- Push the front and back levers in the direction of the arrow at a time to secure the drum unit.
- Check that the front lever of the drum unit is parallel to the vertical line marked on the label on the developing unit.



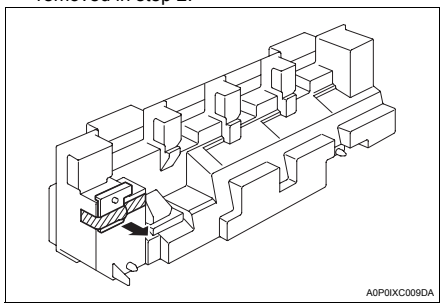
26. Insert the drum unit into the machine.



27. Tighten one shoulder screw to secure the drum unit to the machine.



28. Remove the protective tape and protective material from the waste toner box that has been removed in step 2.

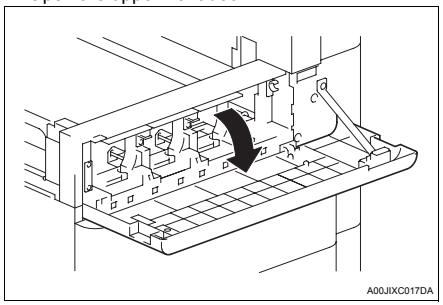


29. Reinstall the waste toner box.
30. Close the lower front door.

VIII. Installing the toner cartridge

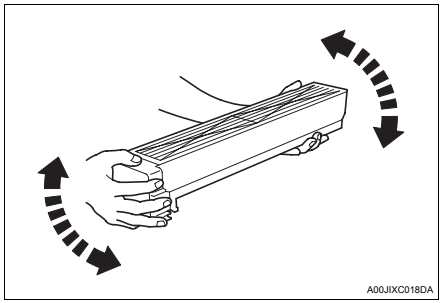
Note:
Since cartridge is not furnished with the machine, purchase toner cartridge (of different colors) separately.

1. Open the upper front door.

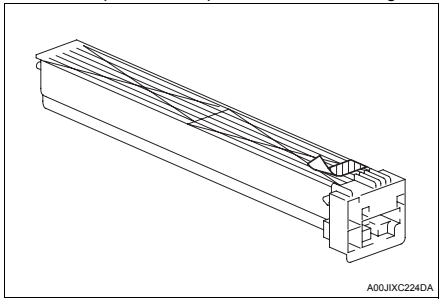


2. Shake the toner cartridge up and down five to ten times.

Note:
Shake the cartridge adequately. Otherwise, it may cause trouble.

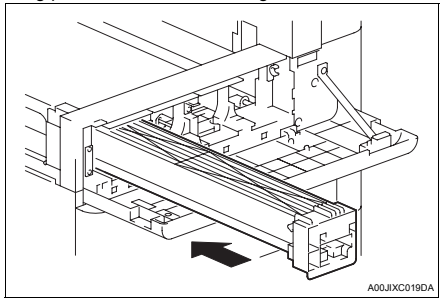


3. Remove protective tape of the toner cartridge.



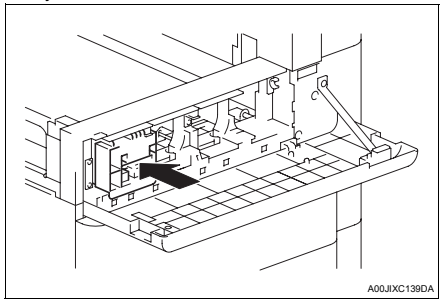
4. Insert the toner cartridge into the machine.

Note:
Make sure that the color is same between inserting port and the toner cartridge.



5. Push the toner cartridge all the way in.

Note:
Make sure that the toner cartridge is pushed all the way in.

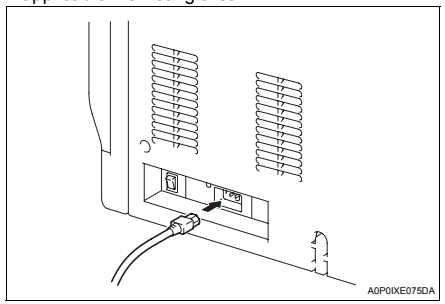


6. Using the same procedure, install the toner cartridges for other colors of toner.
7. Close the upper front door.

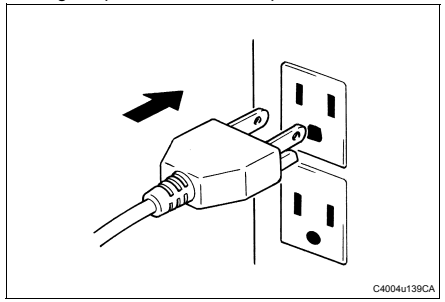
IX. Connecting the power cord and mounting the accessory parts

1. Connect the power cord.

Note:
This step may not be performed depending on the applicable marketing area.

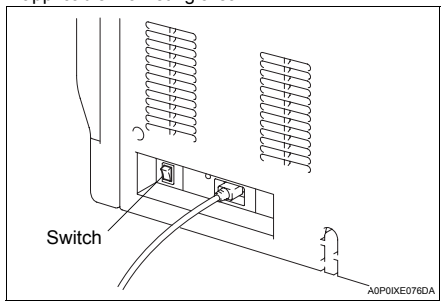


2. Plug the power cord into the power outlet.

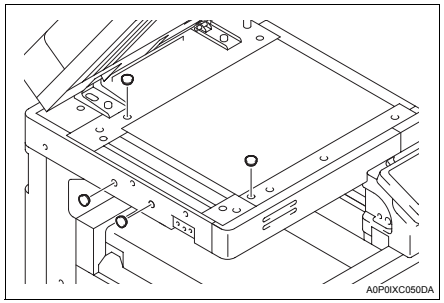


3. To remove moisture from the paper in the tray, turn ON the switch shown in the illustration.

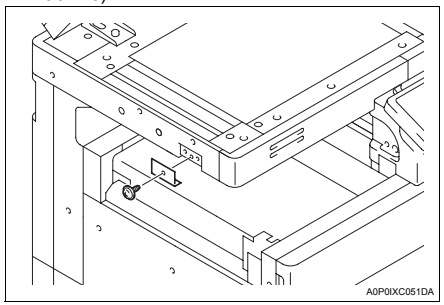
Note:
This step may not be performed depending on the applicable marketing area.



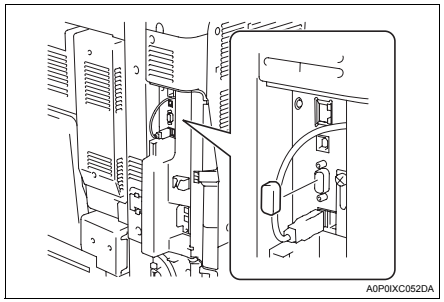
4. Attach the cap A and B furnished with the machine.



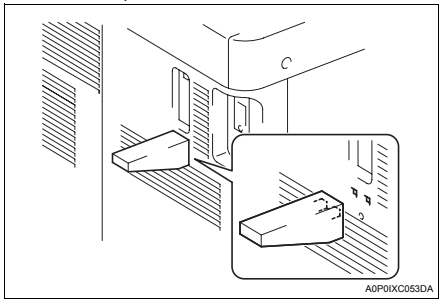
5. Install the IR cover furnished with the machine (one mounting screw furnished with the machine).



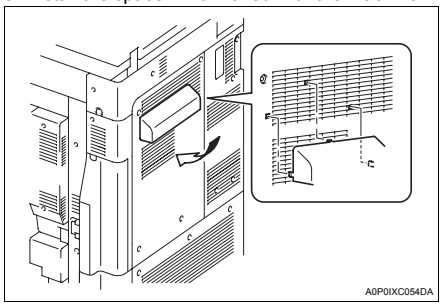
6. Attach the connector cover furnished with the machine.



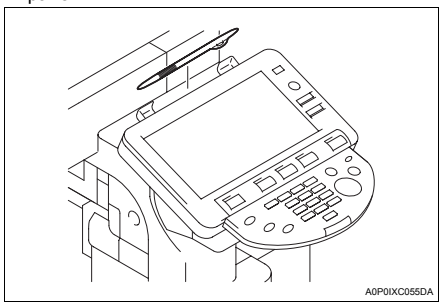
7. Install the spacer A furnished with the machine.



8. Install the spacer B furnished with the machine.

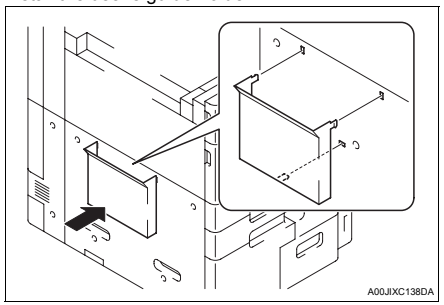


9. Set the panel pen in the pen holder at the control panel.



X. Installing the user's guide holder

Install the user's guide holder.



XI. Adjusting touch panel

1. Turn ON the Main Power Switch and then Sub Power Switch.
2. Press the accessibility key.
3. Touch "Touch Panel Adjustment."
4. Using the panel pen, lightly touch the center of the + markers at four places on the touch panel. (Any specific marker can be the first one.)

Note:
Pressing the touch panel hard may cause damage.

* When all the markers at four places have been touched, the start key turns blue and lights up steadily blue.

5. Press the start key.
6. Touch "Close."

XII. Setting gradation adjust

1. Set that A3 ▭ or Ledger ▭ paper is loaded in the tray.

Note:
If the A3 ▭ or Ledger ▭ paper is not readily available, use A4 ▯ or Letter ▯ paper.

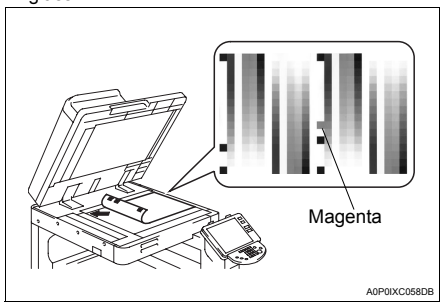
2. Display the Service Mode screen. (For details of how to display the Service Mode screen, see the service manual.)
3. Touch "Imaging Process Adjustment."
4. Touch "Gradation Adjust."
5. Touch "Stabilizer" and press the start key.

* When the start key lights up blue, go to step 6.

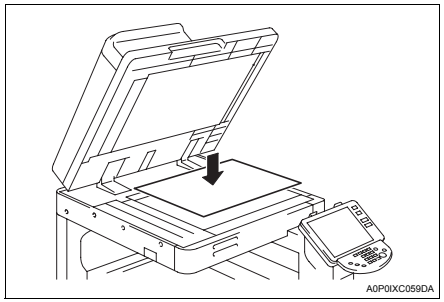
Note:
When a maintenance call occurs, see the service manual.

<If A3 ▭ or Ledger ▭ paper is set in step 1>

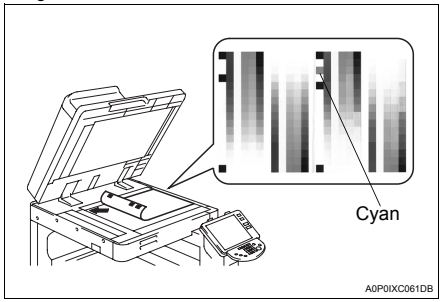
6. Touch “Print”, select “A3 ▭ /11×17 ▭ ”, and press the start key.
   A test pattern will then be produced on the A3 ▭ or Ledger ▭ paper.
7. Place the test pattern face down on the original glass.



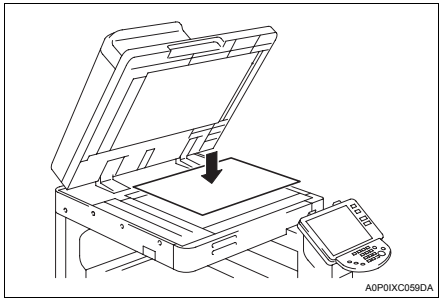
8. Place about ten sheets of A3 ▭ or Ledger ▭ paper on the test pattern placed on the original glass.
   Lower the cover.



9. Press the start key.
   The machine will start reading the test pattern.
10. When the machine completes reading the test pattern, the “Gradation Adjust” screen will reappear.
11. Repeat steps from 6 through 9 to let the machine read the test pattern two times.
12. Touch “Copy”, select “A3 ▭ /11×17 ▭ ”, and press the start key.
    A test pattern will then be produced on the A3 ▭ or Ledger ▭ paper.
13. Place the test pattern face down on the original glass.



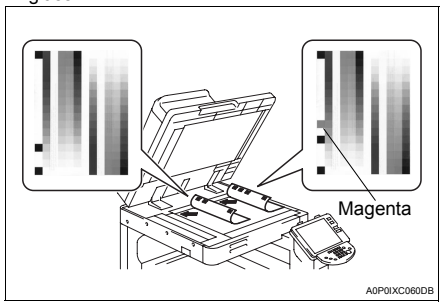
14. Place about ten sheets of A3 ▭ or Ledger ▭ paper on the test pattern placed on the original glass.
    Lower the cover.



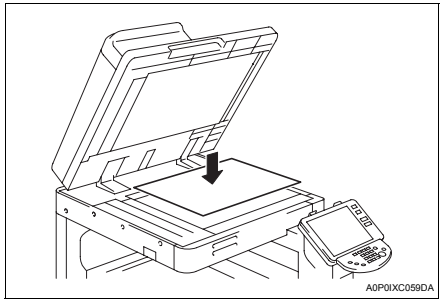
15. Press the start key.
    The machine will start reading the test pattern.
16. When the machine completes reading the test pattern, the “Gradation Adjust” screen will reappear.
17. Repeat steps from 12 through 15 to let the machine read the test pattern two times.
18. Touch “END.”

<If A4 ▯ or Letter ▯ paper is set in step 1>

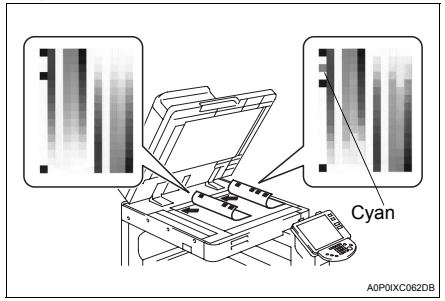
6. Touch “Print”, select “A4 ▯ /8½×11 ▯ ”, and press the start key.
   A test pattern will then be produced on the two A4 ▯ or Letter ▯ papers.
7. Place the test pattern face down on the original glass.



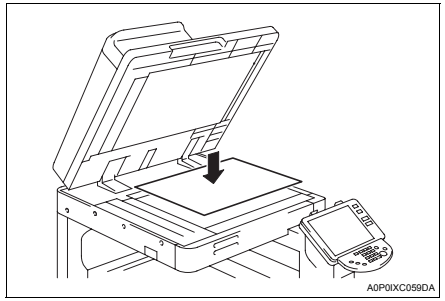
8. Place about ten sheets of A3 ▭ or Ledger ▭ paper on the test pattern placed on the original glass.
   Lower the cover.



9. Press the start key.
   The machine will start reading the test pattern.
10. When the machine completes reading the test pattern, the “Gradation Adjust” screen will reappear.
11. Repeat steps from 6 through 9 to let the machine read the test pattern two times.
12. Touch “Copy”, select “A4 ▯ /8½×11 ▯ ”, and press the start key.
    A test pattern will then be produced on the two A4 ▯ or Letter ▯ papers.
13. Place the test pattern face down on the original glass.



14. Place about ten sheets of A3 ▭ or Ledger ▭ paper on the test pattern placed on the original glass.
    Lower the cover.

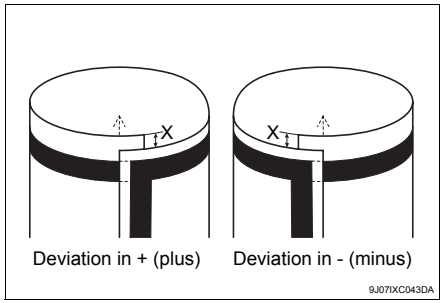


15. Press the start key.
    The machine will start reading the test pattern.
16. When the machine completes reading the test pattern, the “Gradation Adjust” screen will reappear.
17. Repeat steps from 12 through 15 to let the machine read the test pattern two times.
18. Touch “END.”

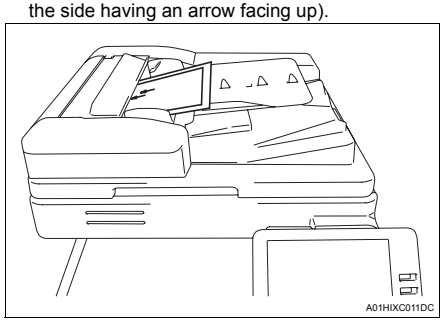
XIII. Adjusting skew feed

Note:
Perform this adjustment if necessary.

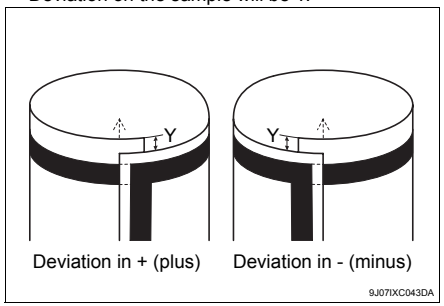
1. Close the reverse automatic document feeder.
2. Plug the power cord into the power outlet and turn on the machine.
3. Check how the edges of the chart are misaligned. The amount of the deviation of the chart will be X.



4. Place the chart in the document feeding tray (with the side having an arrow facing up).



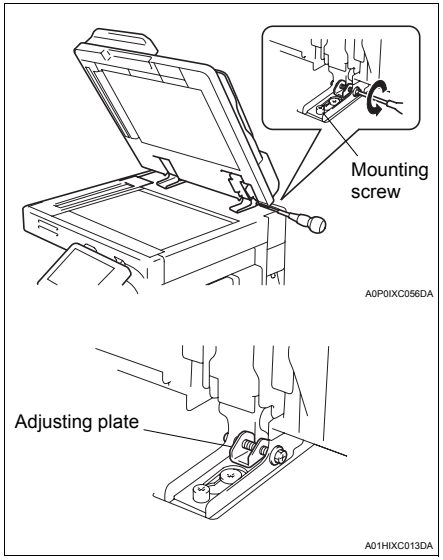
5. Make copies 5 times repeatedly in single side mode.
6. Fold all 5 sample copies as illustrated and check for any deviation.
   Deviation on the sample will be Y.



7. Obtain the difference between the deviation of the chart and the deviation of the sample.
   Difference of the deviation = Y - X
   Specifications: 0 ± 2 mm
   * If the difference of the deviation does not fall within the specified range, perform the following adjustment.
8. Loosen the mounting screw on the right hinge viewed from the front.
9. When the difference of the deviation is + (plus), turn the screw counterclockwise to adjust.

Note:
- When turning the screw, be sure not to raise the reverse automatic document feeder until in an upright position.
- When the adjusting plate is set far left, do not tighten any further.

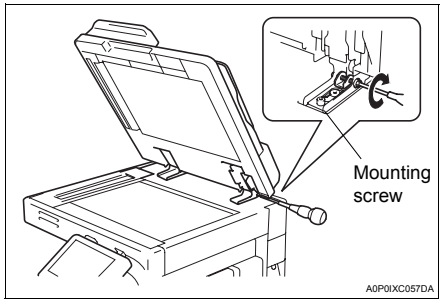
* To prevent the adjustment screw breakage, be sure to follow the above instructions.



10. When the difference of the deviation is - (minus), turn the screw clockwise to adjust.

Note:
When turning the screw, be sure not to raise the reverse automatic document feeder until in an upright position.

* To prevent the adjustment screw breakage, be sure to follow the above instructions.

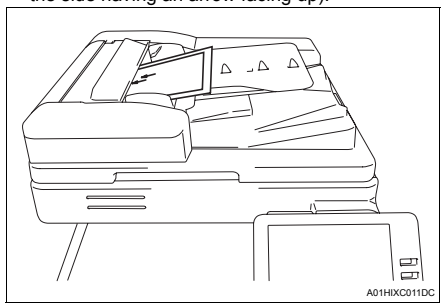


11. After the adjustment is completed, tighten the mounting screws on right side hinge securely with screwdriver.

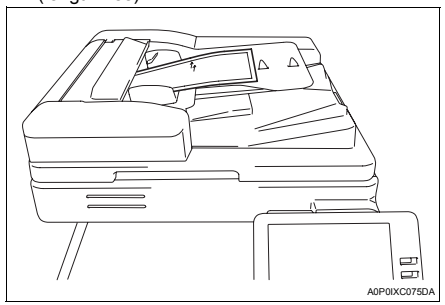
XIV. Adjusting the document stop position

Note:
Perform this adjustment if necessary.

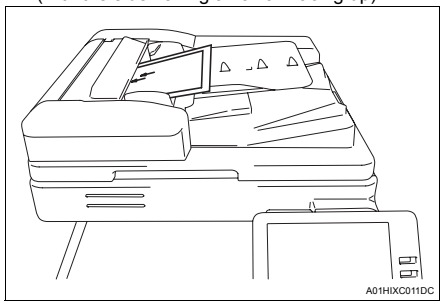
1. Display the Service Mode screen.
   (For details of how to display the Service Mode screen, see the service manual.)
2. Touch “ADF.”
3. Touch “Feed Zoom.”
4. Touch “Auto Adjust.”
5. Place the chart in the document feeding tray (with the side having an arrow facing up).



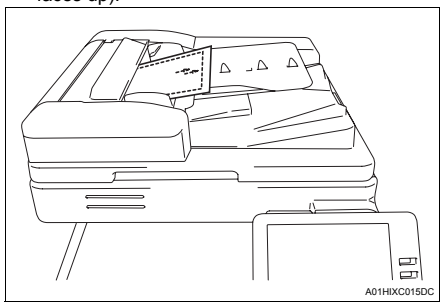
6. Press the Start key.
7. Check that “Adjustment Result” is “OK” and then touch “SET.”
8. Touch “END.”
9. Touch “Mixed original size adjustment.”
10. Place the chart in the document feeding tray (lengthwise).



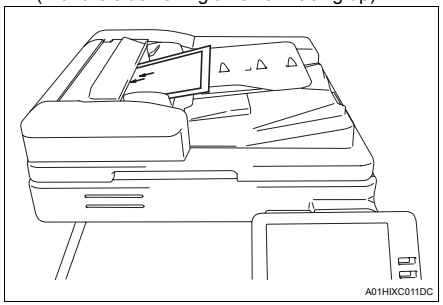
11. Press the Start key.
12. Check that “Adjustment Result” is “OK” and then touch “SET.”
13. Touch “END.”
14. Touch “Auto Stop Position Adjustment.”
15. Touch “Sub Scanning Direction 1-Side.”
16. Place the chart in the document feeding tray (with the side having an arrow facing up).



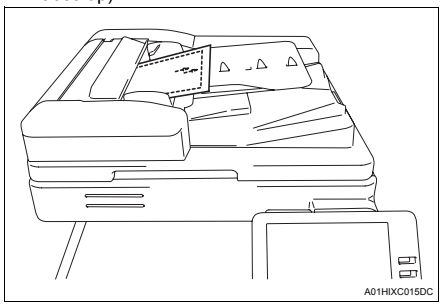
17. Press the Start key.
18. Check that “Adjustment Result” is “OK” and then touch “SET.”
19. Touch “Sub Scanning Direction 2-Side.”
20. Place the chart in the document feeding tray (Make sure that the blank surface of the chart faces up).



21. Press the Start key.
22. Check that “Adjustment Result” is “OK” and then touch “SET.”
23. Touch “Main Scanning (Front).”
24. Place the chart in the document feeding tray (with the side having an arrow facing up).



25. Press the Start key.
26. Check that “Adjustment Result” is “OK” and then touch “SET.”
27. Touch “Main Scanning (Back).”
28. Place the chart in the document feeding tray (Make sure that the blank surface of the chart faces up).



29. Press the Start key.
30. Check that “Adjustment Result” is “OK” and then touch “SET.”
31. Touch “END.”
32. Touch “Exit” on the Service Mode screen.
33. Turn OFF and ON the Main Power Switch.

Note:

When displayed the Service Mode screen, be sure to turn off the main power after exiting the Service Mode screen and wait for 10 seconds or more before turning on.

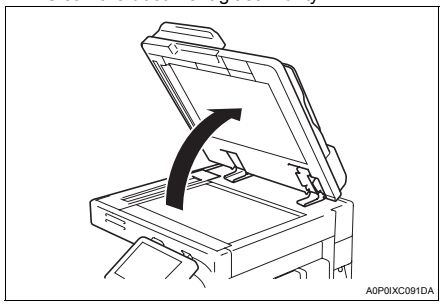
XV. Non-image area erase check

1. Make sure that the Service Mode screen is displayed.
2. Select the Non-Image Area Erase Check function as follows:

   Machine → ▸ → Non-Image Area Erase Check.

Note:

- Open fully the reverse automatic document feeder.
- Do NOT place a document on the document glass.
- Clean the document glass if dirty.



3. Press the Start key.
4. Make sure that “Result” is “OK.”

Note:

If “Result” is “NG1” or “NG2”, review the place and direction of installation, or take measures to block the light source (by covering it, etc.), then perform installation checking again.
(If a fluorescent light or other bright light sources exist right above the machine, the light source can hinder installation checking and cause operation errors in the Non-Image Area Erase Check. For detailed information, see the service manual.)

5. Touch “OK.”
6. Touch “Exit” on the Service Mode screen.
7. Turn OFF and ON the Main Power Switch.

Note:

When displayed the Service Mode screen, be sure to turn off the main power after exiting the Service Mode screen and wait for 10 seconds or more before turning on.

XVI. Date/Time setting

1. Display the Service Mode screen.
   (For details of how to display the Service Mode screen, see the service manual.)
2. Display the Date & Time Setting screen.
   (To display the Date & Time Setting screen, press Stop → 1 → 1 → 4 → 4 → Clear on the control panel.)
3. Press the clear key.
4. Enter the data for the year, month, day, and time-of-day from the 10-key pad.
5. Touch “Entry.”

Note:

Touching the Entry key returns the figures in the Date & Time Setting screen to 0 and Date & Time Setting has been completed.

6. Touch “END.”
7. Touch “Exit” on the Service Mode screen.
8. Select the Date/Time Setting function as follows:
   Utility/Counter → Administrator Settings → Enter the Administrator Password (Default setting: 12345678) → System Settings → Date/Time Settings.
9. Select the item you want to set and press the clear key.
10. Enter the data for the year, month, day, and time-of-day from the 10-key pad.
11. Touch “OK.”
12. Touch “Close” three times.

XVII. Install date

1. Display the Service Mode screen.
   (For details of how to display the Service Mode screen, see the service manual.)
2. Select the Install Date function as follows:
   System 1 → Install Date.
3. Press the clear key.
4. Enter the data for the year, month, and day from the 10-key pad.
5. Touch “Entry.”

Note:

Touching the Entry key returns the figures in the Install Date screen to 0 and Install Date has been completed.

6. Touch “END.”

XVIII. Serial number input

Note:
Serial number input is needed only for optional devices that will be installed later.

1. Select the Serial Number Input function as follows: System 1 → Serial Number.
2. Touch the item you want to enter and input the serial number.
3. Touch “END.”
4. For other devices, enter their serial number in the same way.
5. Touch “END.”

XIX. Unit change

Note:
This function allows the user to select the type of message that will appear when the replacement time arrives for each of the different units.

1. Select the Unit Change function as follows: System 2 → Unit Change.
2. Select the appropriate message type for each unit.
3. Touch “END.”

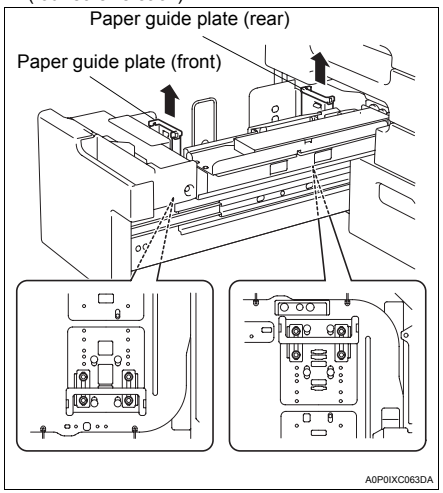
XX. List output

1. Load the tray 1 with A4 ▭ or Letter ▭ paper.
2. Touch “List Output.”
3. Check that “Machine Management List” is selected and press the start key.
   The list will be output.
4. Output “Adjustments List” in the same way.
5. Touch “2.”
6. Check that “Service Parameter” is selected and press the start key.
   The list will be output.
7. Touch “END.”
8. Touch “Exit” on the Service Mode screen.
9. Turn OFF and ON the Main Power Switch.

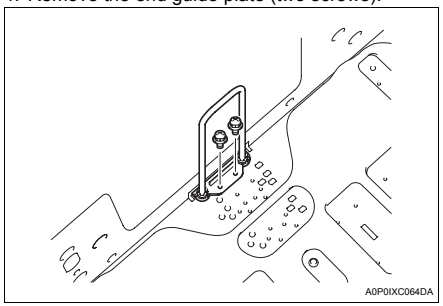
Note:
When displayed the Service Mode screen, be sure to turn off the main power after exiting the Service Mode screen and wait for 10 seconds or more before turning on.

XXI. Changing paper size (Tray 3 and 4)

1. Turn OFF the Main Power Switch.
2. Pull out the tray 3.
3. Remove the front and rear paper guide plates (four screws each).



4. Remove the end guide plate (two screws).

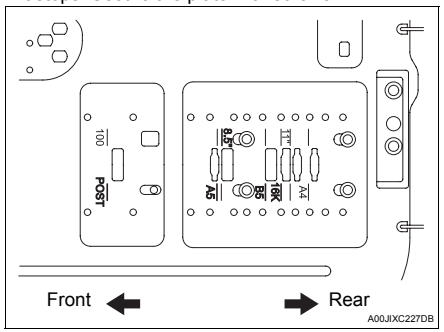


5. Align the paper guide plate (rear) with the line marked in the bottom of the tray. Secure the paper guide plate (four screws).

Note:
Depending on paper size, the positioning method of the paper guide plate (rear) is different.

< B5/8.5”/16K >
Insert the paper guide plate (rear) into the hole and press it towards the rear end of the hole until it stops. Secure the plate with screws.

< A5/POST >
Insert the paper guide plate (rear) into the hole and press it towards the front end of the hole until it stops. Secure the plate with screws.



6. Place a sheet of paper as large as the paper size you are setting in the bottom of the tray. Align the paper guide plate (front) with the end of the sheet.
   Gap between the sheet and the paper guide plate (front): 1mm or less
7. Tighten the two front screws. Remove the sheet and tighten the two rear screws.
8. Align the end guide plate with the line marked in the bottom of the tray and secure it (two screws).
9. Close the tray 3.
10. Turn ON the Main Power Switch.
11. Display the Service Mode screen.
    (For details of how to display the Service Mode screen, see the service manual.)
12. Select the LCC size setting function as follows: System 2 → LCC size setting.
13. Touch “Tray 3” and select the paper size that was set for the tray 3.
14. Touch “END.”
15. Touch “Exit” on the Service Mode screen.
16. Turn OFF and ON the Main Power Switch.

Note:
When displayed the Service Mode screen, be sure to turn off the main power after exiting the Service Mode screen and wait for 10 seconds or more before turning on.

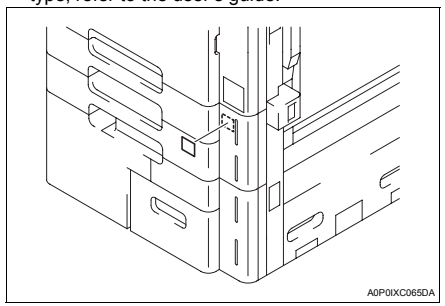
17. Perform the same procedure for the tray 4.

XXII. Affixing the tray labels

Affix the tray label or paper size label at the location shown in the illustration.

Note:
If both are to be affixed, the tray label should be on the upper side and the paper size label on the lower side.

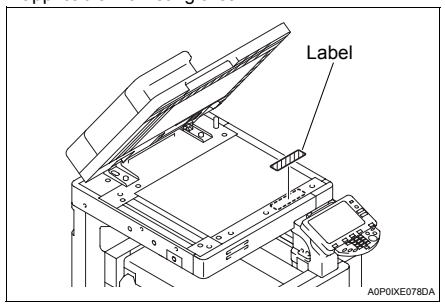
* For loading the paper as well as setting the paper type, refer to the user’s guide.



XXIII. Affixing the label (Legal restrictions on copying)

Affix the label (Legal restrictions on copying) to the position shown below.

Note:
This step may not be performed depending on the applicable marketing area.



XXIV. Check through test print

Make operation checks using “Setting Information Print.”

1. Select the function to be used as follows:
   Utility/Counter → User Settings → Printer Settings → Print Reports.
   The types of the test prints that can be printed will be displayed.
2. Touch “Configuration Page.”
3. Touch A4 size and press the start key.
   Check that the machine produces the corresponding printed page.
4. Touch “Cancel” and then touch “Close” four times.

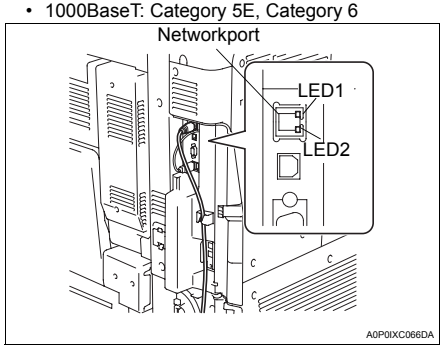
XXV. Connecting cables

1. Connect the networking equipment (HUB) using the network cable.

Note:

The following shows the recommended network cables that correspond to each communication speed.

- 10BaseT/100BaseTX: Category 5
- 1000BaseT: Category 5E, Category 6



2. Check LEDs for lighting conditions.
   LED1:
   Should light up steadily if the link network connection has been made.
   LED2:
   Should blink according to the communications status of the ACT network.

XXVI. Network setting

Make the TCP/IP address setting for the network.

Note:

Consult the network administrator for the setting value to be entered and make settings as required.

1. Select the function to be used as follows:
   Utility/Counter → Administrator Settings → Enter the Administrator Password → Network Settings → TCP/IP Settings → IPv4 Settings.
2. Touch “Manual Input” of IP Address Setting Method and make the following settings.
   IP Address: IP address of the controller
   Subnet Mask: Subnet mask of the network, to which the machine is connected
   Default Gateway: IP address of the default gateway
3. Touch “OK.”
4. Turn OFF and ON the Main Power Switch.
5. Select the function to be used as follows:
   Utility/Counter → Administrator Setting → Enter the Administrator Password → Network Settings → Forward → Detail Settings → PING Confirmation, and make the operation check of TCP/IP.